

**DEPENDABLE
DISPOSAL**



BIG CHANGES TO YOUR TRASH PICKUP

The Town of Camillus and Dependable Disposal are excited to introduce a new, more convenient way to dispose of trash and recycling beginning this April.

Camillus has counted on Dependable to deliver the very best refuse collection for many years. This service will only improve with the addition of Dependable's state-of-the-art automated collection process.

The system uses specially designed totes that will change the way you dispose of trash and recycling for the better. Beginning this April, you'll simply wheel the totes to the edge of the driveway and Dependable's automated trucks will take care of the rest.

This comes with several advantages:

- No lifting of cans or bins
- Greater privacy
- Cleaner service
- Safer collection (one-sided pickup means no swerving trucks)
- No blowing trash and recycling debris on windy days
- No rodents or pests getting into the trash
- One spacious, convenient container

This efficient automated system also comes with some new procedures for residents.

- Each Camillus resident will receive two (2) 95-gallon totes for trash and recycling free of charge.
- **Because the totes accommodate much more material, recycling pickup will be every other week beginning in April.** Trash pickup remains weekly.
- Residents MUST use the totes, which are specially designed for the robotic "arm" used to pick them up.
- Trash cans, blue bins and loose refuse will no longer be accepted, as the automated system cannot pick them up. Only the totes can be picked up by the robotic system.

This newsletter puts all the information you need to know in one place for your convenience. Please review each section and look forward to more details in the coming weeks.

As always, Dependable's friendly customer service staff is here to assist you. Email info@dependable-disposal.com or call **(315) 472-7455** with any questions you may have.

Thank you

Steve R. Morgan

Steve Morgan
Owner, Dependable Disposal



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(315) 472-7455 | dependable-disposal.com

WHAT ARE TOTES?

Dependable's automated collection process uses totes with lids that improve trash and recycling pickup. Dependable trucks use an automated "arm" to pick up these totes and dump the material in a more efficient and sanitary manner.

Each resident will receive **two (2) 95-gallon totes** – one for trash and another for recycling – this April. **There is no charge for these totes**, which will be delivered to your residence by Dependable.

Dependable recommends 95-gallon totes. While trash pickup will continue to be weekly, recycling will be collected every other week. A 95-gallon tote ensures you will have plenty of room for your refuse.



YOU SIMPLY WHEEL THE TOTES TO THE EDGE OF YOUR DRIVEWAY AND DEPENDABLE'S SPECIALLY DESIGNED TRUCKS TAKE CARE OF THE REST!

CHOOSE YOUR TOTES JUST LOG ON TO OUR WEB PORTAL

If you prefer a different size, the totes are also available in 65 gallons by way of the Web portal at www.dependable-disposal.com/camillus or by phone at **(315) 472-7455**. No action is required for the 95-gallon totes.

Visit www.dependable-disposal.com/camillus, select your home address and make your selection before March 1 **ONLY** if you wish to downsize.



**PLEASE VISIT CAMILLUS TOWN HALL AT 4600 W. GENESEE ST.
IF YOU WOULD LIKE TO VIEW THE TOTE SIZES IN PERSON
BEFORE MAKING YOUR DECISION.**

QUESTIONS? (315) 472-7455 or info@dependable-disposal.com

HOW TO HANDLE DEPENDABLE TOTES

Camillus and Dependable are pleased to provide the community with new, efficient, state-of-the-art trash and recycling collection. To ensure our specially designed trucks can do their work, we ask residents for cooperation on a few items.

1. PLEASE USE THE SPECIALLY DESIGNED DEPENDABLE TOTES.

YES



NO



Dependable's automated trucks are designed to lift and dump the specially designed totes. Regular cans will not withstand the strength of the robotic arm used in this process. Only the spacious and durable Dependable totes can accommodate the state-of-the-art automated system.

2. PLEASE PLACE EVERYTHING IN THE TOTE.

YES



NO



*Dependable's state-of-the-art trucks are designed to dispose of trash and recyclables without the assistance of the driver. This keeps pickup quick, clean and efficient. **Please place all your items inside the tote, even if the lid will not close. Everything must go inside the tote.** Do not place large items or loose bags next to or in front of the tote, as this interferes with the automated process. Any item placed outside the tote(s) will not be picked up.*

3. PLEASE PUT EACH TOTE ON OPPOSITE SIDES OF YOUR DRIVEWAY OR LEAVE AT LEAST TWO (2) FEET OF CLEARANCE IF PLACING THEM NEXT TO EACH OTHER.



The robotic arm that extends from Dependable trucks needs room to lift the totes. Dependable recommends placing your totes on opposite sides of the driveway. If that is not possible or preferred, please be sure to leave the minimum two (2) feet of room required for the robotic arm to do its job.

4. PLEASE PLACE YOUR TOTES AS CLOSE TO THE EDGE OF THE CURB AS POSSIBLE AND FACE THE ARROWS ON THE LID TOWARD THE STREET.



Use the convenient arrows on the lid to leave the totes properly in place for the automated system to work.

Please have your totes out the night before pickup. Dependable collection begins at 6 a.m.

Again, it is essential these steps be followed so that Dependable can provide the best service possible.

Your cooperation keeps Dependable trucks running efficiently and providing the best service possible. If you have any questions, please contact us at [\(315\) 472-7455](tel:3154727455) or info@dependable-disposal.com

FAQS

WHAT IF I CURRENTLY HAVE A DEPENDABLE TOTE?

You can choose to keep it or get new totes by visiting www.dependable-disposal.com/camillus

CAN I USE OLD CANS OR BINS?

No. Dependable's state-of-the-art automated pickup uses large, extremely durable wheeled totes specially designed for a robotic "arm" to lift and dump. The arm does not accommodate standard cans or bins, which do not have the features nor strength required by the process.

DO I HAVE TO BAG MY TRASH?

No. But, please use bags when possible to improve the cleanliness of pickup.

WHAT DO I DO WITH MY OLD CANS OR BINS?

You can either keep them or place them next to your new Dependable trash tote for disposal. Dependable will collect old cans and bins during the first two weeks of service.

DO I HAVE TO SEPARATE MY RECYCLING?

No. Simply place all recyclables in your tote.

YOUR NEW RECYCLING SCHEDULE

To keep Dependable running quick, clean and efficient,

RECYCLING WILL NOW BE PICKED UP EVERY OTHER WEEK.

For details on the new recycling schedule, please watch your mail for future updates from the Town of Camillus and Dependable!

TRASH WILL STILL BE PICKED UP WEEKLY.

TRASH ITEMS THAT CAN BE PICKED UP ON YOUR REGULAR TRASH DAY

10 rolls of carpet/padding cut in 3 x 3 sections

SMALL ITEMS:

- Small Chairs
- End Tables
- Shelving (Max 3' Length)
- Vacuum Cleaners
- Small Electronics (i.e. Stereo)
- Fallen Tree Fruit (Apples, Max 3 Small Bags per Week)
- Small Children's Toys
- Cushions
- Lamps
- Small Appliances (i.e. Toaster Oven)
- Small Patio Furniture (Plastic/Metal)

TRASH ITEMS THAT CANNOT BE PICKED UP ON YOUR REGULAR TRASH DAY

- Upholstered Chair
- Couch (Regular or Pull-Out)
- Table
- Cribs (Broken Down)
- Mattress and Box Spring Set (All Sizes, 1 Item per Week)
- Recliner
- Loveseat
- Dressers
- Uncut Carpet (Max 8' Length)

*** EACH HOUSEHOLD IS ALLOWED TWO OF THESE ITEMS PER YEAR AT NO CHARGE.**

*** PLEASE CALL THE OFFICE TO ARRANGE PICKUP AT (315) 472-7455.**

TRASH ITEMS THAT COME WITH AN EXTRA CHARGE AND CANNOT BE PICKED UP ON YOUR REGULAR TRASH DAY

Microwave	\$20
Refrigerator	\$40
Freezer	\$40
Water Cooler	\$40
Dehumidifier	\$40
Air Conditioner	\$40
Computer Monitor	\$30
Computer Tower	\$30
Television (Under 25")	\$30
Console / TV (Over 25")	\$30-\$50
Bicycle	\$10
Gas Grill (No Propane Tank)	\$20
Children's Play Set.....	\$20-\$40
Basketball Hoop with Base	\$50
Folding Lounge / Lawn Chair	\$10
Large Patio Furniture	\$20
Picnic Table	\$40
Wheelbarrow	\$10
Push Lawn Mower.....	\$30
Walk-Behind Snow Blower	\$40
Pool Solar Cover	\$30
Pool Liner (Depends on Size)	\$50-\$100

*** A SPECIAL PICKUP WILL BE REQUIRED FOR THE ABOVE ITEMS THAT CAN NOT BE PICKED UP ON YOUR REGULAR TRASH DAY. PLEASE CONTACT OUR OFFICE AT (315) 472-7455 OR (315) 699-9588 TO SCHEDULE A FRIDAY PICKUP.**

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